



Bald Peak Colony Club Moultonborough, New Hampshire

General Manager

Bald Peak Colony Club is a seasonal, very private member-owned club that has been a prominent world-class golfing destination since 1921. Founder Thomas Gustave Plant created this unique residential community on 850 acres on the shores of Lake Winnepesaukee in the lakes region of New Hampshire. Today, the Club has transitioned from a golf centric to a family focused culture where the 400 members and their guests enjoy golf, tennis, water sports and an array of social, dining and junior events. Club amenities include a challenging Donald Ross course, five Har Tru tennis courts, a private beach, 32 boat slips, water sports, beach activities, 19 guest rooms, three cottages, a fitness center, professional-owned golf and tennis shops, children's camp and private and group lessons in golf and tennis. The par 72 golf course measures 6,209 yards and hosts approximately 11,500 rounds annually. Renovations to the Club over the past five years include a full course restoration and the addition of casual dining in the clubhouse; renovations are currently underway on the new Golf House.

The Club is open seven days a week from Memorial Day Weekend until Columbus Day. The 30,000 square foot clubhouse offers formal and informal dining with indoor and outdoor options; breakfast, lunch and dinner are served seven days a week. Gross revenues total \$3.8 million with \$1 million derived from food and beverage. In the height of season, there are approximately 100 employees.

With full P&L responsibility, the General Manager reports to the 12-member Board of Governors and will lead the long tenured management team which includes the Clubhouse Manager, Controller, Golf Professional, Tennis Professional, Golf Course Superintendent, Junior Activities Director, Executive Chef, Building Maintenance, Security & Gate Personnel, Front Desk/Reservations Manager and Administrative Assistant. He/she must be a strong and personable leader with excellent communication, operational and financial skills to oversee all aspects of club operations. The management team and seasonal staff will require an experienced leader who will provide direction and consistently hold staff accountable at the highest level. Successful candidates will be expected to demonstrate a track record of recruiting, training and retaining high quality seasonal talent.

The General Manager must be a student of club trends and be able to communicate those trends to the Board. The Board and Committee system will require that the General Manager is equally engaged and is able to effectively navigate the Boardroom, providing professional guidance and bringing thoughtful options and ideas to the table and follow through to execution at a pace appropriate to the Club's culture. Visibility and the ability to build genuine and professional relationships with the staff and membership alike will be key attributes for the next General Manager.

The General Manager must commit to excellence on all levels and able to impart and nurture a terrific service culture throughout the Club. He/she will set an example as a steward of the Club's values and be a forward thinker who understands and respects the culture of the Club and of the traditional New England lifestyle. A confident and energetic professional with an eye for detail in all areas of service, decor and housekeeping is highly desired. Also important will be a strategic and thoughtful approach to balancing the Club's culture and tradition with the contemporary needs and interests of current and future members.

This position requires a strong leader and club operator with a solid track record of driving food and service operations, effective budgeting, development and management of internal controls and implementation of best practices in hospitality and private clubs. Also important is successful experience with accommodations management and increasing guest room revenues, capital projects and an understanding and knowledge of property and facilities maintenance. Candidates should love the outdoors and be attracted to the seasonal nature of the operation which offers a very busy summer and the balance of the year to refine and plan for the next year's operations.

The General Manager is leaving after 20 years of excellent service and will participate in the executive search process for his replacement. The new General Manager will be expected to have an affable personality and continue the established and honored traditions to maintain the high standards and low profile of Bald Peak Colony Club with his or her presence and sense of sophistication to command the respect of all constituencies. The desire to make rural New Hampshire home and be involved in the local community will be vital to the success of the General Manager. Only candidates with similar culture club experience with excellent career progression and academics will be considered.

Compensation: The Club will offer a competitive compensation plan, along with standard benefits and perks. Interested and qualified candidates should complete the online candidate profile form and submit a compelling cover letter specific to this opportunity and resume for consideration at <http://denehyctp.com/submissions/>. If you have any questions or need further assistance, please email Alison Savona at alison@denehyctp.com.

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