



Silver Spring Country Club – Ridgefield, Connecticut

General Manager

Silver Spring is a private Ridgefield, Connecticut based country club that offers sports and social options for all seasons. Originally conceived in 1930 as a “small club in the country” providing weekend and summer recreation for city-dwelling members, Silver Spring has emerged into a full-service facility drawing today’s membership primarily from the surrounding towns in Fairfield County. A family friendly club, it continues to evolve with amenities and membership options that attract a diverse group of people. The 18-hole Robert White designed golf course was reconfigured in 2014 with additional tee boxes added to encourage play at all levels. Other amenities include an updated pool facility and a new paddle tennis warming hut adding more entertainment options to the pub room, dining/event space and gazebo areas of the main club house. A new half-way house, offering casual lunch options was completed in June 2015. Golf, racquet and swim programs include professional instruction and competitive as well as social options.

The 15,000 sq.ft. clubhouse features includes indoor and outdoor dining for up to 150 guests. The Club’s restaurant and bar are closed January and February; lunch and dinner services vary throughout the year. Gross revenue is \$4.6 million with \$1.2 million derived from food and beverage sales; approximately 20% of food and beverage sales are generated from private events. The Club currently has 350 members, 25 year round employees and approximately 100 employees during the Club’s peak season.

The General Manager has full P&L responsibility and is responsible for all aspects of club operations. He/she reports to the Club President and to the 16 person Board of Governors. The General Manager must be a proactive and organized leader with intuitive business acumen and strong planning, operational, and financial skills with the ability to communicate effectively and diplomatically to the Board, Committees, staff and membership.

This position requires expertise in food and beverage programming as the Club’s food program is highly regarded and in a very competitive market. A passion for high touch service through creating a service culture, service standards and a personal goal of every member having an excellent experience. Also critical are solid financial and budgeting skills as the role is cast as a high functioning, fully empowered General Manager/COO position. A consistent, sharp eye for housekeeping is expected. He/she will also be responsible for developing, coaching and maintaining a high-functioning service culture, one that values and is excellent at member recognition, anticipatory service and enhancing the ambiance of the member experience. The ideal candidate must have experience and success with developing and implementing structure, controls and procedures as well as advanced accounting skills as the prior General Manager played a key role in this department.

The General Manager is retiring after 32 years of excellent service with his predecessor being in the role for 40 years. The new General Manager will be expected to have a warm, affable personality, a New England charm (even if they are not from New England) and continue the established and honored traditions while making refinements. The ideal candidate will be outgoing, genuine and personable and will look forward to being in front of the membership on a regular basis. Visibility and presence, along with the genuine enjoyment of building relationships within the membership and staff are key attributes for the next General Manager.

Compensation: The Club will offer an attractive and competitive compensation plan including a beautiful four-bedroom home on club property, and standard benefits.

Interested and qualified candidates should complete the online candidate profile form and submit a compelling cover letter specific to this opportunity and resume for consideration at <http://denehyctp.com/submissions/>. To request additional information or to recommend a candidate, please contact either Dan Denehy or Alison Savona at 203.319.8228 or by email at Alison@denehyctp.com.



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