



GreatHorse – Hampden, Massachusetts

Assistant General Manager

GreatHorse is a family-owned and extremely high-end, private full-service country club located in Hampden, Massachusetts near Springfield, Massachusetts and Hartford, Connecticut. This new premier property opened in June 2015 after an expansive rebuild of the golf course and construction of a 30,000 sq.ft. clubhouse situated high on a ridge facing west toward the Berkshires. Club amenities and services include: an 18-hole championship golf course, a driving range and short game practice area, an indoor teaching center, golf simulators, a full basketball court, a tennis hut, tennis courts, platform tennis courts, an outdoor pool with cabanas, a fitness center, five guest rooms, private event space, spa service, concierge services, men's and ladies' locker rooms, and a veranda offering scenic views of the golf course and Berkshire mountains. Dining outlets include a main dining room, outdoor veranda and a bar and lounge area. Separate from the clubhouse is a new state of the art private event facility that capitalizes on scenic views of include the golf course and Berkshire Mountains. Additional amenities in the planning and construction phases that will be available for the 2017 season include: the golf performance center, a tennis hut, and lodging. The Club currently has 280 members.

The Club is open Tuesday through Sunday year round; it closes for one week for maintenance in December. Food and beverage services are not offered on Tuesdays from November 20th to May 1st. Total Food & Beverage revenues exceed \$1.6 million.

The Assistant General Manager reports to and works closely with the General Manager. He/she is responsible for the general day-to-day operations of staff functions relating to dining services, reception, locker room, housekeeping and seasonal staff in accordance with the policies established by the Owners and General Manager. This includes assisting the General Manager with the preparation of the annual operating and capital budgets in his/her respective areas of responsibility and the management and control of operations to attain the desired results. The Assistant General Manager coordinates management functions pertaining to the clubhouse and works in concert with the General Manager to develop policies, programs, events, etc. The Assistant General Manager consults with the General Manager on all matters of significance or potential significance to the Club and is responsible for operation of all aspects of the Club in the absence of the General Manager.

The Assistant General Manager will oversee recruiting and training of year round and seasonal staff and look forward to developing a deeply committed culture of service and training focused on member satisfaction, member recognition and member preferences. He/she must be a hands-on and team oriented manager who can deliver a consistent and high quality dining experience. This position is highly visible and will look forward to engaging with the membership on a daily basis. The ideal candidate will have private club experience, be a student of the industry with a deep understanding and passion for food, wine, service and current best practices.

The Assistant General Manager must exhibit a high level of personal and professional decorum and be outgoing, genuine and personable. This is an excellent opportunity for career advancement as the General Manager will be very supportive of professional development and coaching. Other ideal characteristics of the successful candidate include having an excellent eye for detail, creativity, open-mindedness and possessing a strong work ethic.

Candidates must have a minim of five years of progressively more responsible club management positions as an Assistant Manager or Director in a well-regarded private club known for its excellence in food, beverage, and service.

Interested and qualified candidates should complete the online candidate profile form and submit a compelling cover letter specific to this opportunity and resume for consideration at <http://denehyctp.com/submissions/>. If you have any questions or would like to recommend a candidate, please contact Alison Savona at 203.319.8228 or by email at alison@denehyctp.com.



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