

Shooting Star – Jackson Hole, Wyoming

General Manager

About the Club

Shooting Star, at the base of the legendary Jackson Hole Mountain Resort (arguably the best ski mountain in North America), is located at one of the most beautiful places on earth. Teton County, one of the top 10 wealthiest counties in the United States, is home to some of the best climbing, fly fishing and big mountain skiing in North America. Ski Magazine rates the resort as #1 in challenge; Powder Magazine rates Jackson as the second best place in America to live a mountain lifestyle.

Shooting Star has been acknowledged as one of the finest private clubs constructed in recent time with its 18-hole, par 72 Tom Fazio designed golf course and Hart/Howerton designed clubhouse. In 2017, it was rated as the eighth Best Residential Community in the United States by Golfweek and recently was named a Platinum Club of America. The 40,000 sq. ft. clubhouse was constructed with the finest finishes and materials and offers a world class spa and fitness center, board room/ private dining room and member social areas. The locker rooms and support areas are five-star quality. The hub of larger social events, including Monday night football, is the Alpine Barn which provides ski lockers, separate ski storage, and a children's activity center.

Shooting Star is open year round, six days a week with varying hours of operation and dining service during the shoulder seasons from mid-May to mid-April to mid-October to the end of November. The shoulder seasons, once the mountain closes mid-April until the Golf Course opens in late May, and October to November are "quiet" in Jackson and the Club is dormant. The Clubhouse is open daily from 7:00am to 9:00pm. Dining service during the winter season is available Wednesday through Sunday for lunch, Après Ski and dinner. During the summer season, a la carte dining is available from 11:30am to 9:00pm Wednesday to Monday. In the months of July and August, lunch is available seven days per week and dinner six days per week.

About the Position

The General Manager is appointed by the Owner who sets policies and strategy based upon advice and participation with the General Manager and Membership and Marketing Director. He in turn deploys these policies and strategies throughout Club operations through the management team and reports results to the Owner. The General Manager is accountable for the performance of the management team and staff and for all operating performance measured mostly by member satisfaction. The management team includes: Executive Chef, F&B Manager, Director of Golf, Spa & Fitness Director, Controller & HR Manager, Member Services Manager, and Building Engineer. The General Manager will coordinate with the Golf Course Manager and the Membership and Marketing Director. Managing all day-to-day operations, the General Manager is responsible for the administration of employee matters, accounting, financial, and the Club's community relations. It is expected that the Shooting Star experience be in fact the best in the Rocky Mountains and in keeping with the quality of the facility and housing stock.

The General Manager is responsible for shaping the quality of the Club's amenities and services to ensure excellent member and guest satisfaction. He/she works with the Owner to shape and drive strategic direction of the "club experience" and operations. Delivering a first-class member and guest experience in golf, dining and club-wide that is reflective of member preferences and feedback, industry trends and best practices while achieving budgeted goals will be a critical measure of success in this role.

About the Ideal Candidate

The General Manager must be a creative leader who is highly personable to engage with the sophisticated membership and can direct, coordinate and control all facets of a premier full service, high-end private club. The successful candidate will have proven experience and success leading and managing all facets of club operations with a particular focus on dining and programming, as well as developing a talented team of high performing staff. Assistant General Managers from premier clubs with excellent training will also be considered. Candidates must possess strong communication, organizational, operational, and financial skills with a high degree of initiative and resourcefulness. Top candidates will have successful experiences in management roles in sophisticated mountain communities. The next General Manager and their family must strongly desire to live a mountain lifestyle, year-round, and will look forward to fully integrating into the Jackson Hole community. A four-year degree, ideally from a quality hospitality or sports management program, is critical. A CCM designation is highly desired.

Compensation: The Club will offer a competitive compensation plan, along with standard benefits.

Apply for This Position

Interested candidates should complete the online candidate profile form and submit a compelling cover letter and resume for consideration <http://denehyctp.com/apply-for-a-position/>. If you have any questions or to recommend a candidate, please contact Dan Denehy at 203.319.8228 or by email dan@denehyctp.com. You may also contact Alison Savona at alison@denehyctp.com.